

## Complexity Level Classification

<b>Characteristics of AT complexity and type of participant advice expected</b>	<b>Examples</b>	<b>Risk overlay: guidance on key considerations/ impacts of the person and environment</b>
<p><b>Level 4 - complex AT solutions</b></p> <p>The AT may:</p> <ul style="list-style-type: none"> <li>• Be custom made or 'off the shelf' but configured uniquely for the person</li> <li>• require interconnection or integration with other AT or the persons home/work/ place of study</li> <li>• carry significant risk (hospitalisation or death)</li> </ul> <p><b>Advisor characteristics</b> Specialist and/or ongoing support (including specialised training) needed to identify, source and integrate components of assistive solutions into the participant's life for effective use.</p>	<p>NOTE: Listing here does not mean an item is NDIS fundable. Each planning decision will require application of the reasonable and necessary test of s.34 of the NDIS Act 2013.</p> <p><b>Mobility:</b> power wheelchairs with integrated controls; motor vehicle AT (operator); highly configurable manual wheelchairs; electronic mobility AT for person who is blind</p> <p><b>Adaptive seating and positioning system for complex posture:</b> within wheelchair; vehicle passenger seat/tie down; static seating; bed systems</p> <p><b>Complex Bathing and toileting devices:</b> bathing devices including shower commodes</p> <p><b>Complex pressure care management:</b> high-level pressure cushions and pressure care sleep systems</p> <p><b>Bed systems for complex need:</b> full mattress replacements; bed rails &amp; bedrail covers</p> <p><b>Prosthetics</b> complex/myoelectric;</p> <p><b>Orthotics/footwear</b> complex, high-risk;</p> <p><b>Hearing:</b> hearing aids and accessories (complex need); cochlear implant speech processors, BAHA</p> <p><b>Specialised ICT access:</b> specialised software; alternate access &amp; mounting systems etc.</p> <p><b>Complex home modifications:</b> modifications that require structural changes to building and/or require council permits</p> <p><b>Communication devices</b> (initial / complex): electronic voice/voice prostheses; equipment for Deafblind individuals</p> <p><b>Contenance:</b> initial supply/review of anal devices and intravaginal bladder supports</p> <p><b>Enteral nutrition</b></p> <p><b>Environmental control units:</b> Multifunction complex control ECUs</p>	<p>AT devices/systems designed to address multiple complex needs of a participant.</p> <p>Participants who are at a high risk of pressure ulcers, entrapment, or asphyxiation.</p> <p>Particularly complex support needs due to:</p> <ul style="list-style-type: none"> <li>• severe postural deformity;</li> <li>• very complex communication;</li> <li>• severely altered muscle tone;</li> <li>• severely impaired cognition;</li> <li>• challenging environment of use; and/or</li> <li>• high positive behaviour support needs.</li> </ul> <p><b>Hearing:</b> paediatric participants and adults with complex needs including poor speech discrimination, profound loss, auditory neuropathy.</p>

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<p><b>Level 3 - specialised AT solutions</b></p> <p>The AT may be similar to that supplied for Level 2, but:</p> <ul style="list-style-type: none"> <li>• there is greater complexity in participant need</li> </ul> <p>AND/OR</p> <ul style="list-style-type: none"> <li>• requires customisation, interconnection and/or integration with other AT or the person's home/work/ place of study,</li> </ul> <p>AND/OR</p> <ul style="list-style-type: none"> <li>• risk of injury if incorrectly set-up/issued is high or not obvious to operator.</li> </ul> <p><b>Advisor characteristics</b> Experienced professional support needed to identify, source and integrate components of assistive solutions into the participant's life for effective use. Assessment at this level and above will consider the extent of activity modification or learning required, or extent of environmental modifications, human support and/or specialist training required.</p>	<p>NOTE: Listing here does not mean an item is NDIS fundable. Each planning decision will require application of the reasonable and necessary test of s.34 of the NDIS Act 2013.</p> <p><b>Communication devices:</b> non-complex devices/software; refreshable electronic Braille display; multipage communication books</p> <p><b>Specialised vision/hearing devices:</b> desktop electronic magnification, telescopes, daisy player, items for administering medication for people with vision impairment; hearing aids &amp; accessories</p> <p><b>Continance:</b> initial supply of all continence items (with the exception of Level 4)/review of indwelling continence items</p> <p><b>Environmental control units</b> medium complexity environmental control units ECUs</p> <p><b>Standard home modifications (simple or non-structural):</b> non portable ramps including compliant and non-compliant AS1428.1 – 2009 ramps; adaptation of bathroom and kitchen fittings; shower screen removal; bidets – toilet attachment type; stair lifts; repositioning of switches and power outlets; replacement of taps; application of slip resistant coatings; ambient assisted living appliances (combined solutions); activity monitoring solutions;</p> <p><b>Non standard beds, mattresses &amp; accessories:</b> sleep support systems for non-complex postural/pressure needs; foot and body wedges; pressure mattresses; pressure mattress overlays; bed sticks/ poles;</p> <p><b>Specialised transfer and movement equipment:</b> mobile or ceiling hoists and slings;</p> <p><b>Mobility:</b> power/power-assist wheelchairs; specialised strollers; scooters; gait aids; vehicle modifications (access); specialised car seats, harnesses* and postural supports; positioning devices; assistance animal; mobility cane (first issue)</p> <p><b>Low to medium level pressure care management:</b> low to medium level pressure cushions and mattress</p> <p><b>Bathing and toileting devices:</b> Shower commodes – individually configured from standard components; bath lifts</p> <p><b>Prosthetics</b> non-complex; <b>Orthotics</b> non-complex; <b>Footwear</b> first issue</p>	<p>Where there is greater risk of falls, entrapment, asphyxiation, and/or impalement for more active participants due to aspects of their impairment(s)/ situation, for example:</p> <ul style="list-style-type: none"> <li>• altered muscle tone;</li> <li>• altered visual field;</li> <li>• impaired cognition;</li> <li>• complexity of environment of use;</li> <li>• demand on personal supports or manual handling considerations.</li> </ul>

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<p><b>Level 2 - standard AT devices</b></p> <p>Local, low- to medium-cost products and services low- to medium-risk solutions with only minor adjustments to activities and environments. AT product is typically available 'off the shelf' and either needs minor adjustments or straightforward training (i.e. adjust shower chair legs, instruct in use).</p> <p><b>Advisor characteristics</b> Assessor/mentor support varies depending on availability of information, participant capability, circumstance and complicating issues.</p>	<p>NOTE: Listing here does not mean an item is NDIS fundable. Each planning decision will require application of the reasonable and necessary test of s.34 of the NDIS Act 2013.</p> <p><b>Simple Bathing and toileting devices:</b> showerstool/chair; bathseat; transfer bench; over-toilet frame; static commode; hand-showers+diverter;</p> <p><b>Vision/hearing devices:</b> video magnifier (optical, handheld); OCR reading machine</p> <p><b>Basic Domestic AT:</b> kitchen trolley; laundry &amp; washing line adaptations; hand held devices for addressing severe vision impairment</p> <p><b>Home adaptations (external or internal):</b> single grabrail; handrail; portable ramps for a single step; single platform step; threshold ramps 35mm rise or less; basic single function environmental control units (ECU); personal alarms</p> <p><b>Basic Seating:</b> adjustable height upright seating; chair raisers</p> <p><b>Basic Transfer equipment:</b> slide sheet; transfer equipment (slide board, slide sheet, swivel discs, turn tables, transfer belts); monkey bar</p> <p><b>Continence:</b> continuation of previous supply without change of circumstances</p> <p><b>Orthotics:</b> Footwear, orthotic resupply where no contra-indications apparent</p>	<p>AT assessor support is required where the participant:</p> <ul style="list-style-type: none"> <li>• is a first time user of this type of AT device;</li> <li>• has altered muscle tone;</li> <li>• has altered visual field;</li> <li>• has impaired cognition or impaired decision-making;</li> <li>• has had a major change in function since last supply;</li> <li>• requires ongoing continence supplies (2 yearly review OR change).</li> </ul>
<p><b>Level 1 - basic AT</b></p> <p>Low-cost, low risk products and services that are readily identified, locally sourced and integrated into the participant's life for effective use e.g. mainstream products, products with specific features that address functional limitations, to be used for familiar activities in familiar environments.</p> <p><b>Advisor characteristics</b> Participants draw on personal trial, information and peers. Supplier or self-training sufficient</p>	<p><b>Daily living solutions/daily adaptive equipment:</b> everyday use products with specific features that address functional limitations for the individual; medication management devices (except for vision impairment); nonslip bathmat; non-electronic magnifiers; signature guide; talking watch; long-handled or adapted grip equipment, cutlery (&amp; similar items for daily living); tactile dots, large print calendar, large print labels; alert systems with flashing light e.g. baby cry, smoke alarm, doorbell.</p> <p><b>Mobility:</b> replacement mobility cane; replacement covers (like for like); walking stick</p> <p><b>External continence:</b> One off/short term supply of washable briefs; pads; bedding protectors</p>	<p><b>N.B: Low cost (&lt; \$100), basic equipment does not always indicate low risk.</b></p> <p><b>Bedsticks &amp; Poles are Level 3</b> due to actual instances of severe injury as noted by industry safety alerts.</p> <p><b>Bedrails and Bedrail covers are Level 4</b> due to instances of death related to this equipment as noted by industry safety alerts.</p>